

Mohd Amirul Kasyful Nur bin Zulkifli

From: Perpustakaan Sultanah Bahiyah
Sent: 15 Ogos 2021 16:24
To: UUM - All Staff; UUM - All Students
Subject: [ANNOUNCEMENT] LIBRARY AND INFORMATION SERVICES DURING COVID-19



**Perpustakaan
Sultanah Bahiyah**
SULTANAH BAHYIAH LIBRARY
Universiti Utara Malaysia

15 OGOS 2021 / 6 MUHARAM 1443H

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**UUM : "UNIVERSITI PENGURUSAN TERKEMUKA"
(THE EMINENT MANAGEMENT UNIVERSITY)**

Assalamu'alaikum dan Good Day.

YBhg Dato' Seri / Datin / Prof. / Prof. Madya / Dr. / Mr. / Mrs. / Ms.

Dear our beloved users,

We're here to assist and support you in dealing with all of the library services and resources. For further details, please visit our [LibGuides platform](#) on the "[Library and Information Services During COVID-19](#)" topic.

For Direct Access: <https://uum-my.libguides.com/c.php?g=944561>



Library and Information Services During COVID-19: Home

Search this Guide

Search

Reach Us!

Contact Details

LibChat

Online In-Person Consultation

Official Social Media Platforms

LibChat is a new service we offer alongside phone calls, email and online in-person consultation service. It makes it easy for you to communicate with us in real-time instant messages. This service is perfect for people who are too busy for a phone call and just need a quick answer to a question or a small request fulfilled.

Ready to get started? All you have to do is click on this link <https://uum-my.libguides.com/>, key in your details, ask your question, and a librarian will get back to you either in real time or within a day. Sometimes a librarian may unavailable to take your instant message it could be that you asked during non-operating hours. If that is the case, LibChat will direct you to our [Ask A Question form](#).

Sunday - Wednesday	10:00 am – 4:30 pm (Online)
Thursday	10:00 am – 3:00 pm (Online)
Friday – Saturday, Public Holidays	Offline

If you want to contact us outside of LibChat service hours, we're happy to take your question during open hours by phone at 04-928 3627. We also accept your questions 24/7 via our [Ask A Question form](#).

Accessing e-Resources

Ebooks

Eikon and Datastream Remote Access

Library Online Databases

Past Year Exam Papers

UUM eTheses and Dissertations

Eikon and Datastream Remote Access is a new service offers to all UUM users to access Eikon and Datastream remotely and off-campus. This service is offered to ALL UUM students, academicians, staff and researchers.

BOOK YOUR SESSION > Kindly click this link <https://bit.ly/datastreamremote> or Scan the QR Code (*First Come, First Serve Basis*)

Sunday - Wednesday	09:00 am – 4:30 pm (Online)
Thursday	09:00 am – 3:00 pm (Online)
Friday – Saturday, Public Holidays	Offline

(Please allow at least 1 working day for scheduling your appointment)

Library Services

Inter-Library Loan

Library by Appointment

Online Book Renewal

Plagiarism Checking

Ready to Pick-up Book Service

Library is now offering **Ready to Pickup Book Service** to all UUM Students and Staff during MCO due to COVID-19 pandemic. This is a **free** service.

The request is **limited to General and Open Shelves** items with 'Available' status. However, the library reserves the right to reject the request whenever necessary.

The delivery process will take approximately **1-3 working days**.

Pick up activity will be made during library operational hours (Sunday – Thursday).

Sunday - Wednesday	09:00 am – 4:30 pm
Thursday	09:00 am – 3:00 pm
Friday – Saturday, Public Holidays	Closed

For more details, go to <https://library.uum.edu.my/ready-to-pickup-book-service/>

For any inquiries, kindly contact us via library official email and social media channels as follows:

Email: uumlib@uum.edu.my

FB: [@Perpustakaan Sultanah Bahiyah](#)

Instagram: [@psbuum](#)

Twitter: [@UUMLibrary](#)

Telegram: <https://t.me/psbuum>

Thank you.

FROM:
PERPUSTAKAAN SULTANAH BAHİYAH
UNIVERSITI UTARA MALAYSIA

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FAX: 04-928 3613
E-MAIL: uumlib@uum.edu.my
WEBSITE: <https://library.uum.edu.my>



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Universiti Utara Malaysia Official Website <http://www.uum.edu.my>

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