

From: UUMIT
Sent: 01 Ogos 2021 11:44
To: UUM - All Staff; UUM - All Students
Subject: MAKLUMAN: Hebahan waktu operasi kaunter smartcard di U-Assist dan kaunter IT Helpdesk di UUMIT

MAKLUMAN

Assalamu'alaikum wbt. dan Selamat Sejahtera.

Yg. Berbahagia Dato'/Prof./Prof. Madya/Dr./Tuan/Puan,

Adalah dimaklumkan **mulai 1 Ogos 2021**, waktu operasi perkhidmatan kaunter smartcard di U-Assist adalah seperti berikut:

HARI	WAKTU OPERASI
AHAD	(8.30am – 12.30pm) & (2.00pm – 4.30pm)
RABU	(8.30am – 12.30pm) & (2.00pm – 4.30pm)
Kaunter tidak akan beroperasi pada hari Isnin, Selasa, Khamis dan cuti umum.	

Semua urusan berkaitan penyediaan kad, penggantian kad, pengaktifan kad untuk kehadiran bekerja, pengaktifan door access dan urusan-urusan lain yang berkaitan smartcard boleh dilakukan di U-Assist.

Pada masa kini, **kaunter smartcard di UUMIT2 tidak beroperasi** untuk urusan-urusan di atas.

Manakala untuk kaunter ITHelpdesk (baik pulih) di UUMIT akan beroperasi tiga (3) hari seminggu seperti berikut:

HARI	WAKTU OPERASI
AHAD	(8.30am – 12.30pm) & (2.00pm – 4.30pm)
SELASA	(8.30am – 12.30pm) & (2.00pm – 4.30pm)
KHAMIS	(8.30am – 12.30pm) & (2.00pm – 3.30pm)
Kaunter tidak akan beroperasi pada hari Isnin, Rabu dan cuti umum.	

Semua urusan berkaitan penyenggaraan dan pembaikan komputer boleh dilakukan di kaunter ITHelpdesk (baik pulih) UUMIT.

Sebarang pertanyaan, sila hubungi 04-9286666 atau emel ke itservices@uum.edu.my

Sekian, terima kasih.



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