

Sarkina Bt Mat Saad @ Shaari

From: UUM CORPORATE COMM.
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Subject: UUM Undergoes Two SIRIM QAS Audit Concurrently



UUM Corporate Comm.
Universiti Utara Malaysia

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"UUM : UNIVERSITI PENGURUSAN TERKEMUKA"
(THE EMINENT MANAGEMENT UNIVERSITY)

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UUM UNDERGOES TWO SIRIM QAS AUDIT CONCURRENTLY



UUM ONLINE: In a bid to enable Universiti Utara Malaysia (UUM) to receive the MS ISO 9001: 2015 Re-certification, the SIRIM QAS audit team will conduct a three-day visit to the University to carry out the re-certification audit which began yesterday.

The Vice-Chancellor, Prof Dato' Dr Ahmad Bashawir Abdul Ghani said the audit process was to ensure that UUM had consistently implemented a quality management system within the scope of the certification.

According to him, the preparation made by staff in receiving the series of monitoring audit visits or certification audit had become part of the practice and culture of work at UUM.

"As such, I believe all UUM denizens possess the commitment to remain committed in implementing quality practices in UUM, and the university is always open to any suggestions and comments made by SIRIM for the purpose of improving the quality of our management system.

"Additionally, the internal audit of UUM has been carried out as required by the MS ISO 9001: 2015 Quality Management System and all audit findings were discussed at the University Quality Council Meeting last October," he said while chairing the Opening Meeting of the SIRIM QAS MS ISO 9001: 2015 Re-certification Audit and the MS ISO 9001: 2015 Surveillance Audit (OYAGSB) held at the Vice- Chancellor's Meeting Room yesterday.

He also called on all UUM officers involved in the audit to give their fullest commitment and to cooperate with the SIRIM team of auditors throughout the three days of the audit exercise.

In addition to the MS ISO 9001: 2015 re-certification audit, UUM will also undergo the MS ISO 9001: 2015 surveillance audit which will involve the Othman Yeop Abdullah Graduate School of Business (OYAGSB).

Meanwhile, SIRIM QAS Chief Auditor Mdm. Hanida Ghazali said the ISO 9001: 2015 Certification received by UUM was up until 2019 and the re-certification audit must be carried out before the certification expired.

According to her, the surveillance audit was to determine the continuous compliance of the customer quality management system in accordance to the ISO 9001: 2015 standard.

She said the audit was carried out in accordance to the scope of certification namely in the design of the undergraduate programmes, student education services, research provision, publication consultations and library services as well as other support services.

"SIRIM QAS will also conduct a surveillance audit on OYAGSB that will focus on the quality management system for the programmes offered by OYAGSB," she said.

Also present were auditors from SIRIM QAS Mdm. Asiyah Haron, Mr. Mohd Nasim Zakaria and Lt. Col. (R) Abd Lataf David.



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