

## Mohd Amirul Kasyful Nur bin Zulkifli

---

**From:** Institut Pengurusan Kualiti  
**Sent:** 12 Mei 2016 16:28  
**To:** UUM - All Staff  
**Subject:** IPQ RECEIVES VISIT FROM PPA COB, PPA CAS & DPP BANK RAKYAT



Institut Pengurusan Kualiti  
INSTITUTE OF QUALITY MANAGEMENT  
Universiti Utara Malaysia



12 MAY 2016/ 5 SYAABAN 1437H

=====

"UUM : UNIVERSITI PENGURUSAN TERKEMUKA"  
(THE EMINENT MANAGEMENT UNIVERSITY)

**IPQ RECEIVES VISIT FROM PPA COB, PPA CAS & DPP BANK RAKYAT**



**IPQ ONLINE** : 11 May 2016 (Wednesday), the Institute of Quality Management Development & Alumni UUM CAS, Student Development & Alumni UUM CO Residential Hall. The Deans, Coordinators, Administrative Officers and supporting committee members at their departments are among the 23 participants. The air exchange opinions and ideas to enhance the 5S/QA agenda at the CoAs' specific

The delegation from PPA CAS was led by Dr. Massudi bin Mahmuddin, PPA COB b and Bank Rakyat SRH by En Mohammad Yusri Bin Hanafi.

In the opening speech by the Director of IPQ, Assoc. Prof. Dr. Haim Hilman Abdullah the 3P Concepts – People, Process & Performance. Particularly, IPQ is doing o member of the staff (people) making them our valuable asset, stressed at the mos lastly ensure our performance to exceed the targeted goals." The briefing s conducted by IPQ 5S Head of Promotion Committee, Puan Siti Khairunnisa Moh ensuring each agenda entrusted by the University is carried out successfully," she s

The delegation was later brought to visit the two divisions at IPQ, Administrative Quality Excellence System Division.

Apart from strengthening the relationship between the departments practicing 5S for everyone to exchange information regarding the best approaches to impleme



=====

**JAWATANKUASA PROMOSI  
INSTITUT PENGURUSAN KUALITI  
UNIVERSITI UTARA MALAYSIA  
06010 UUM SINTOK,  
KEDAH DARUL AMAN**

**FOCUSED. ACCURATE. SHARP. TIMELY  
IPQ DRIVES UUM'S ENDLESS POTENTIALS**

**TEL. : 04 - 928 4658  
FAKS :04 - 928 4660  
E-MEL : [ipq@uum.edu.my](mailto:ipq@uum.edu.my)  
<http://ipq.uum.edu.my>**