



Public Sector LEADERSHIP

Personality Driven Approach Based On The Highly Effective N . A . N . O . Leadership

REGISTRATION

PAYMENT

A confirmation letter and invoice will be sent upon receipt of your registration. Please note that full payment must be received prior to the event. Two easy way to pay:

- **Telegraphic Transfer**

Bank : Maybank Berhad
Branch : Desa Pandan, Kuala Lumpur
Malaysia
A/C No : 514543118179
Swift Code : MBB EMY KL

- **Foreign Demand Draft in USD to be drawn in a MALAYSIAN Bank.**

All payments by cheque should be made in favour of.

IBN Global Networks Sdn Bhd
152-4-13, Kompleks Maluri
Jalan Jejaka, Taman Maluri
55100 Kuala Lumpur

Note: Payments must be received within 7 days upon issuance of invoice.

CANCELLATION POLICY

Due to contractual obligations, cancellation charges are as follow:

*30 to 10 days notice : 50 % of the workshop fee
*9 to 3 days notice : 70 % of the workshop fee
*2 days or less notice : 100 % of the workshop fee
(*Based on working days only)

However, complete set of documentation will be sent to you. Substitutions are welcomed at any time. All cancellations of registration must be made in writing.

Note: It may be necessary for reasons beyond control, to change the content and timing of the event, speaker(s) or venue, every effort will be made to inform the participants of the change.

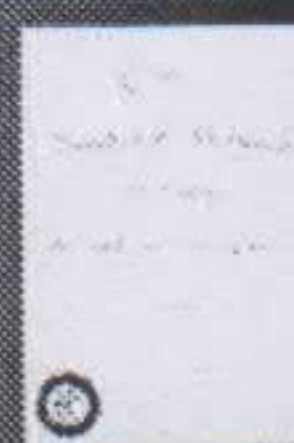
HOTEL DETAILS

Grand Millennium
Kuala Lumpur
160 Jalan Bukit Bintang
55100 Kuala Lumpur
Malaysia
Tel : 603 2117 4888
Fax : 603 2142 1441



Room Reservation shall be made by delegates directly with the hotel. To enjoy privileged room rates, please state you're attending an event organised by IBN Global Networks. Please call Ms. Alice Lee at 603 2117 4315 or email at alice.lee@grandmillenniumkl.com

CERTIFICATE



Delegates who successfully complete this course will receive the prestigious IBN Global's Certificate of Achievement; a statement of Intelligence endorsed by world renowned subject matter expert.

13 - 14 DECEMBER 2011

GRAND MILLENNIUM, KUALA LUMPUR

INVESTMENT

2-DAY WORKSHOP
FEE
RM 2990

EARLY BIRD REGISTRATION
RM 2690
(register before 20 October 2011)

GROUP DISCOUNT
SAVE ADDITIONAL 10 %
(for the 3rd and subsequent
delegate from the same
organisation)

PLEASE COMPLETE THIS FORM IMMEDIATELY AND FAX TO 603 - 9200 3415

PARTICIPANT DETAILS

Name 1	Job title
Name 2	Job title
Name 3	Job title

INVOICE SHOULD BE DIRECTED TO

Company		
Business Address		
Name	Job title	Dept
Email	Tel No	Fax No
Name of Authorising Manager		Job title
Signature	Date	

This Booking Is Invalid Without A Signature

INFORMATION
For further information on this event,
please contact our Program Managers
at 603 9200 1153
or e-mail: ibn@intel-biznet.com

WORKSHOP SCHEDULE

Registration	0830
Course begins	0900
Morning Refreshment	1030
Luncheon	1300
Afternoon Refreshment	1530
End of the day	1700

**"MANAGING THE PUBLIC SECTOR IN TODAY'S ENVIRONMENT
OF CONSTANT CHANGE, PARTICULARLY IN THE VIEW OF GLOBALISATION, HAS
BECOME AN INCREASINGLY DEMANDING CHALLENGE FOR GOVERNMENT AND PUBLIC
MANAGERS... THE MAJOR CHALLENGE IS 'TO LEARN TO COPE WITH UNPREDICTABILITY,
UNCERTAINTY AND RANDOMNESS' AND FROM HERE CAPACITY TO ADJUST TO CHANGING
CIRCUMSTANCES AND FACE THE EMERGING CHALLENGES DEMANDS LEADERSHIP
SKILLS AND STRATEGIC PLANNING CAPACITIES."**

- PROF. PAVEL PAVLOV AND POLYA KATSAMUNSKA, UNIVERSITY OF NATIONAL AND WORLD ECONOMICS, BULGARIA

Who Should Attend...

Ministers, Deputy Ministers, Secretary-Generals, State Secretaries,
Deputy Secretary-Generals, Director-Generals, Deputy Director-Generals,
Under Secretaries, Municipal Directors, Department Directors, Heads of Department
and Government Officials from Federal, State, Provincial and Local
Government Agencies who holds key leadership positions.