

Sarkina Bt Mat Saad @ Shaari

From: Welcome Centre
Sent: Wednesday, July 25, 2018 5:09 PM
To: UUM - All Staff; UUM - All Students; Staf - Pesara UUM
Subject: WAHYU, WARIS, DULLAH TIGA SAHABAT ANTARABANGSA TINGGAL SEJUTA KENANGAN



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"UUM : UNIVERSITI PENGURUSAN TERKEMUKA"
(THE EMINENT MANAGEMENT UNIVERSITY)

Oleh: H. Rasidah H. Rodzi
Gambar oleh: Anjung Tamu

WAHYU, WARIS, DULLAH TIGA SAHABAT ANTARABANGSA TINGGAL SEJUTA KENANGAN



ANJUNG TAMU ONLINE: Indonesia, Thailand dan Somalia membawa tiga sahabat bertemu di UUM Sintok bagi menjalani latihan industri di Welcome Centre. Pengalaman sememangnya tidak dapat dijual beli, namun nilai

persahabatan juga amat bererti meskipun dalam tempoh yang singkat dapat kenali diri.

Kini, mereka bertiga tinggalkan bumi Sintok dengan warna-warni kenangan yang dilupa jangan. Antara catatan yang ditinggalkan setelah Discover UUM,

"I am Jim Wahyu Sulaeman from West Java, Indonesia. My father's name is Eman Sulaeman from Indonesia and he works as a Travel Agent. My mother's name is Carolyn Parkinson Sulaeman from Manchester United, United Kingdom and she works as Vice-Principal."

"I am currently studying at UNIKOM (Universitas Komputer Indonesia)."

"I usually and prefer to use the bicycle which I borrowed from the Sports Centre because it is good for my health and I can become more familiar with the areas in UUM."

"I really like the working environment here, the atmosphere is very good and calming. Everything is green and clean. The UUM tagline is just so right – "Universiti di Rimba Hijau". I totally agree with the tagline."

"The members of the staff here are very kind, friendly, and humble. They taught me many things including the protocol and office procedures. I am so grateful to get the opportunity to know these amazing staff at the Welcome Centre."

"I am from Indonesia. Eventhough Malaysia and Indonesia are neighbours; I can feel the difference in terms of the culture, the food, character of the people and many more."

"The sweetest memories to me are the daily activities that involved all staff; I can feel the very close kinship and team work that make every moment beautiful here at the Welcome Centre. The experience is priceless, I am so grateful to be part of the team."

"Overall I really enjoy the whole month that I stay here in UUM. I feel like it's my second home here. All I wanted to say is thank you from the bottom of my heart."

"I cannot repay your kindness and many things that I learned."

"You guys are the best!."

Sementara itu, menurut Warisara Misawaratree dari Thaksin University, Thailand,

"The four months industrial training has taught me a lot of lessons. I gained lots of opportunities to be involved in many work related matters."

"The four months period doing my training in customer service at the UUM Welcome Centre offered me the chance to experience the real working environment which was totally different from the theories we learned in class at the university."

“At UUM Welcome Centre, I always completed the tasks and duties which were given to me before the deadline. I was also given me the opportunity to communicate with the guests, clients and the stakeholders at the customer information centre. I also attended many university events and I was also involved in the Discover UUM promotional activities and also the carnival. I met with many guests and visitors everyday from Malaysia and also overseas.”

“The members of the staff are very nice and kind to me and I am sure I am going to miss the days I have been here and the joyful moment that I spent with the staff at the Welcome Centre.”

Manakala pelajar dari Somalia turut melakar kenangan beliau, katanya, “My name is Abdullahi Aden Yusuf. I am a Bachelor of Business Administration (BBA) student.”

“On the first day I started my internship at UUM Welcome Centre, I was given an in-depth briefing by the Manager about what I can and cannot do within the period of the practicum training. This is to make sure that as an industrial training student, I can adapt with the work environment because it is totally different from what I learned in class.”

“Furthermore, the officers and staffs are also ready to give assistance when I encounter any difficulty and all of them are very nice to me and they treated me well. Besides, the most valuable skill that I gained from this internship program is self-confidence and patience.”

“This internship is a great exposure for students to gain confidence and I was given the opportunity to communicate with many people and welcome guests and visitors from all over the world. Moreover, this internship helps to hone our leadership skills as well.”

“The internship programme is a valuable experience for all the students to gain extra knowledge and skills before entering the real working environment. The university should extend the training period so that students can gain even more valuable knowledge which we are not able to get through the academic studies in the classroom.”

“The environment during my practicum is absolutely wonderful in terms of the place and the people. Communication is a very important element in our day-to-day work. Communication is critical to success in a sense that the lack of communication is a recipe for failure. To make crucial decisions people have to discuss and understand each other.”

“I feel more confident now when talking to others. The environment helped me to improve a lot as I have mastered the technique of communication. It has created more opportunities for me to know more people of various education level and status.”

"I also acquired new knowledge about how to organise various university events. Apart from that, my self-confidence, interpersonal skills, communication and public relation skills are better compared to before."

"During my practical training here, I learned about self-discipline, personality, punctuality, responsibility and dedication towards the task given."

Terima kasih kepada Pusat Pembangunan Pelajar dan Alumni UUM CAS, Pusat Kerjasama Universiti-Industri (CUIC) dan Pejabat Pembangunan Pelajar dan Alumni UUM COLGIS di atas kerjasama yang berterusan mempromosikan Universiti Pengurusan Terkemuka.

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DARIPADA:
ANJUNG TAMU
UNIT KOMUNIKASI KORPORAT
CANSELORI
UNIVERSITI UTARA MALAYSIA (UUM)
TEL.: 04-928 3044/3050/3051/3098
FAKS: 04-928 3095
E-MEL: welcome_centre@uum.edu.my



Universiti Utara Malaysia Official Website <http://www.uum.edu.my>

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